

RMHC SINGAPORE COVID-19 CONTINGENCIES

The first half of 2020 was very challenging for many RMHC chapters as the world confronted an unprecedented global COVID-19 pandemic. Today, many countries are still fighting against the ongoing COVID-19 crisis. Following the lead of RMHC Global, the Singapore Government as well as both National University Hospital (NUH) and the Institute of Mental Health (IMH), RMHC Singapore has made some necessary adjustments to continue to deliver our mission in the midst of the Corona-fuelled challenges:

Suspension of Volunteers

While volunteers are an integral part of RMHC Singapore, it is vital for us to ensure their well-being and those they serve; hence, volunteer engagement was momentarily halted.

Suspension of Community Outreach Programmes

In lieu of safe distancing measures, our community outreach programmes at NUH and IMH were also put on hold until further notice.

Closure of RMFR at NUH & IMH

From 30 March onwards, we temporarily handed over the use of the Family Rooms to NUH and IMH to offer respite for healthcare workers during these trying times.



SafeEntry QR Code at the entrance of the RMH at NUH

Implementation of Business Continuity Plan (BCP)

For safety at workplace, we introduced the split team arrangement where each team alternates weekly between duty at the Ronald McDonald House (RMH) at NUH and telecommuting. Staff was also issued with medical face masks for protection.

RMHC Program Operations Reinstatement Framework

Moving forward, RMHC Singapore must meet the requirements stated in the framework and receive approval from RMHC Global before reinstating program operations.

RMHC Singapore will embark on a gradual four-phase approach to resume operations safely—contingent on the severity of the COVID-19 situation in Singapore.

Safety Measures in the House

Families are required to scan the SafeEntry QR code when they enter and exit the premise, download and activate the TraceTogether application, wear masks at all times and observe safe distancing. Daily temperature taking and wellness check are also conducted.

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MAKE A DONATION

Help us bring a smile to the families caring for their sick children.

If you're able to help in any way, despite these challenging COVID-19 times, we would so appreciate it.

