



RMHC SINGAPORE

Keeping families close

# RONALD McDONALD HOUSE CHARITIES (RMHC)

The Bi-monthly Official E-newsletter (February 2021, Issue 1)

# WE RAISED OVER 150K

## FOR OUR 2020 ONLINE FUNDRAISING CAMPAIGN



2020 was indeed a challenging year for many of us. The sudden outbreak of the COVID-19 pandemic has impacted on RMHC Singapore in various aspects—in the way we work and also our revenue for the financial year of 2020.

Just like many other events that were disrupted by the health crisis, we unfortunately were unable to hold our signature annual Gala Fundraiser last year. Instead, to help raise funds to provide support for families looking after critically sick children, we ran an online fundraising campaign from 15th November to 31st December. Our 2020 online fundraising campaign was a call to champion family centred care. As a result, we raised **over 150K**. A big THANK YOU to our generous donors for their support and love to RMHC Singapore and for believing in our cause!

The funds raised through this campaign will have a significant impact on the quality and quantity of programs that we can offer our families as they spend nights, weeks or months at the Ronald McDonald House (RMH). At the RMH, parents and families find compassion, warmth, a clean bed and shower facilities, food and beverage and a chance to recharge their weary bodies and souls so they can return to their sick child and offer comfort and love.

In 2020, amidst the COVID-19 challenges, **94 families** stayed at our RMH at the National University Hospital (NUH). **352 families** used our Ronald McDonald Family Room (RMFR) at NUH and **93 families** at the Institute of Mental Health (IMH).

Our beneficiaries, Yih Chwin and Justin, who stayed at our RMH last year shared that throughout the long period of surgeries and recovery, and the added stress of the pandemic, the accommodation afforded to them by RMHC Singapore was vital to their mental and emotional stability. They were able to be by their daughter's side nearly 24/7 everyday. They felt that the House was very well maintained with all the necessities they would require such as the pantry, fridge, and washing machine. They also mentioned that the room was very comfortable to rest in especially after a long day of care for their daughter.



-YIH CHWIN & JUSTIN,  
BENEFICIARIES OF RMHC SINGAPORE

## OUR STAFF SHARED THEIR EXPERIENCES WORKING DURING COVID-19



"Our volunteers play a crucial role in our operations as they sometimes help us to manage the facilities at NUH. The suspension of volunteers during COVID-19 period posed a challenge as we had to make swift adjustments in work arrangement and processes for our services to remain effective for the families."

**-Esther, our Senior Operations Executive who manages both RMH and RMFR at NUH**

"Initially, it was challenging to ensure the safety of everyone; I had to ensure that families are seated in the designated area and not move around to other areas; Also, I had to be fair to all families so that every family has the opportunity to use the Family Room at IMH with two family members in an interval of 20 minutes."

**-Mano, our Senior Operations Executive who manages the RMFR at IMH**

## MAKE A DONATION



Help bring a smile to families caring for their sick children. If you're able to help in any way, despite the challenging CoVID-19 times, we'd appreciate it.

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